

Your Solwise SAR900 USB Modem Setup Guide

Follow our exclusive guide below to get your new modem installed quickly and easily. This guide is based on the Windows 2000 operating system. Please note that people using Windows 98 or ME may be asked for the Windows CD during installation – so ensure that you have this ready.

- 1 Before you start installing the drivers, plug the modem into the USB port of your PC and also into the phone line through one of the included splitters.

The “**Add new hardware**” wizard will start automatically, click cancel when this appears, and then insert the CD provided with the modem. This should start the installation process.

Note that if installation the wizard does not automatically start, find and double-click the file setup.exe on the included CD.

- 2 You will now be asked to select the language. Choose “**English**” and then click “**Next**”. This will start the installation process and you should click “**Next**” again when prompted.
- 3 Setup will now complete the installation process and enter all the correct settings for you. Click “**Finish**” to complete the process and then click “**Yes**” to reboot when asked.
- 4 If you are asked to confirm the setup details during the installation process please check that they are set to the following values. If they are incorrect, change them before proceeding:

Line Setup:

Modulation: G.dmt

VPI: 0

VCI: 38

Encapsulation mode: PPPoA

- 5 When your PC has rebooted, the “add new hardware” wizard should pop up and complete the installation. Do not click anything at this point, as it will be processed automatically.

Click “**Finish**” when prompted and your modem is installed. You may be asked if you wish to reboot again at this point, select “**Yes**” and reboot your machine.

- 6 An icon named “**Shortcut to PlusNet ADSL Internet Link**” will be created on your Windows Desktop area. Open your ADSL Connection by double-clicking this icon. If this icon is not created, uninstall the drivers and return to step 1. If you continue to have the same problem please contact the support team.

- 7 Enter your ADSL username in the window that appears. Your ADSL username will be emailed to you once your ADSL account is activated, and is different to the username chosen during the signup process. In the **Password** box enter the password you chose when signing up for your ADSL account. **Important - Windows 98** users need to enter “**0,38**” in the phone number box here.

Now click Dial or Connect. Congratulations, you’re now connected to ADSL!

