Installing your YouView+ box – Plusnet Help

(DESCRIPTION)

A woman in a Plusnet shirt standing in front of a Plusnet banner.

(SPEECH)

Hi I'm Katie and welcome to Plusnet help.

Today I'm going to talk about YouView TV from Plusnet.

This video shows you how to set up your YouView+ box.

In your box you should have: Your YouView+ box, a YouView remote, a 10m LAN cable, a HDMI cable, and the power supply.

Firstly, start by putting the power supply together.

This is done by just sliding the 3pin connection into the socket in the main unit.

Next, you'll need to go to your TV and pop your aerial cable into the back of the box like so.

This will feed the Freeview channels to your TV when setup is complete.

You will then pop your HDMI cable into the back of the box, and the other end to your TV. Make a note of the HDMI port that you have chosen to use.

If you wish, you can connect your YouView+ box via a scart cable instead. Just connect into the scart socket on the back of your TV.

Now just put your LAN cable into the back of your YouView+ box and the other end will go into your router or any powerline adapters you may have. This will provide the connection for your on-demand services, channel guide and any channel packs that you may have opted to take.

Now insert your power pack into the back of your YouView+ box and the other end will go into a nearby plug socket.

And finally flick the switch at the back of the box and you are all good to go.

We have made a simple guide on getting started with your YouView+ box. Watch it here.

If you need any further assistance, please go to plus.net/help or see our other support videos