

Setting up your YouView service – Plusnet Help

(DESCRIPTION)

A woman in a Plusnet shirt standing in front of a Plusnet banner.

(SPEECH)

Hi, I'm Katie and welcome to Plusnet Help.

This short video will take you through the first time starting up your YouView TV from Plusnet.

If you need help on how to install your YouView box correctly, please look at our Help Videos.

- [Installing your YouView box](#)
- [Installing your YouView+ box](#)

You'll need to check your aerial is working correctly to access your Freeview channels.

So, turn on your YouView box and you will see the welcome screen. Now press the 'OK' button on your remote to start tuning your Freeview channels. This may take a few minutes.

Your box will automatically check your internet connection, this will allow you to access any additional content you may have.

Now have a read your terms and conditions and click 'next'.

Input your postcode when prompted, then you'll need to read the Terms and Data policy.

From here you can also set up parental controls. By using a pin, you are able to restrict certain content and make sure that your family can't access anything that may be considered inappropriate.

Your YouView or YouView+ box also has an optional energy saving mode.

If you select 'High', it may take a little longer to boot up your box, but it will save energy.

On the final screen, select continue and you will be taken to the guide.

Your YouView service is now fully configured and ready to use.

We have a handy video to take you through some of the basics for using the service.

If you need any further assistance, go to plus.net/help or see our other support videos.