



Modern Slavery Act Statement

At Plusnet we are committed to running our business responsibly. We strive to maintain the highest standards of integrity, transparency and fairness in all we do – this includes encouraging our supply chain to meet the same standards we set for ourselves.

Plusnet is one of the UK's leading and fastest growing providers of communication services, including broadband, phone, mobile and TV. Our customers are mostly individuals, but we also provide services to small and medium sized businesses around the UK.

Plusnet employs over 1,400 people who are almost all based in the north of England.

As a business we buy a wide range of things, from software and network equipment, to catering and office supplies. Some of these things we use in our own business (like catering supplies) and others we use as part of the services we provide to our customers (like broadband routers).

As a member of the BT group of companies, Plusnet complies with, and is subject to, all the same policies and processes that BT has in place. This means, for example, that whenever we purchase new products and services, the process is managed through BT's procurement team and subject to the same checks and balances that BT applies to its broader supply chain. Plusnet's staff also have to complete the same mandatory training as BT employees. In addition, Plusnet is included within BT's wider audit and compliance activity to check that we comply with both the law and BT's internal policies.

For this reason, our Modern Slavery Act Statement includes the statement by BT plc, which can be found [here](#). This describes in a lot more detail the steps that Plusnet and BT take to ensure that slavery and human trafficking are prevented in our businesses and supply chains, including our progress over 2016/17 and our plans for further improvement next year.

Our Modern Slavery Act Statement covers 1 April 2016 to 31 March 2017 and has been approved by the Plusnet Board.

Andy Baker

Plusnet CEO and Director
September 2017